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WNED-AM 970 NEWS

Text Scam Targets HSBC Customers

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WNED News (2011-03-29)

BUFFALO (WNED) - Erie County Comptroller Mark Poloncarz is warning residents about a phone scam targeting customers of HSBC Bank.

Poloncarz says identity thieves are sending text messages titled "HSBC ALERT," asking victims to call a number to address a problem with their account. That number leads to a recorded message asking the customer for bank account information.



Poloncarz says he has received two such messages on his personal cell phone. He says HSBC officials confirm this is a scam and bank representatives would never contact a customer in any fashion asking for account information.

County residents who receive such a solicitation are being urged to report the violation to the County Comptroller's Whistleblower Hotline at (716) 858-7722, the State Attorney General's Office at (800) 771-7755, or the Federal Trade Commission at (877) 382-4357.

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